



Important Links

Extension URL	https://www.milople.com/magento-extensions/whatsapp-share.html
User Manual	https://www.slideshare.net/Milople/milople-whatsapp-share-1-user-guide
Milople Support	https://www.milople.com/support
Contact Us	https://www.milople.com/contact-us.html

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Installation and Uninstallation Guide

● How to install the extension?

➤ what are the system requirements?

- An E-commerce store created using Magento
- Compatible With - **Community:** 1.5.x to 1.9.x, **Enterprise:** 1.10.x to 1.14.x

➤ what are the steps to follow while installing the extension

✧ Installation through Magento connect

- Get WhatsApp Share extension from Milople Magento Extensions store: <https://www.milople.com/magento-extensions/whatsapp-share.html>
- Extract the module package and you will see “**Milople_Whatsappshare-1.1.0.tgz**” file inside.
- Go to **System → Magento Connect → Magento Connect Manager**.
- Log in with your admin credentials and go to “**Direct Package File Upload**” tab.
- Browse “**Milople_Whatsappshare-1.1.0.tgz**” file and upload it.
- Check the screen and the module will be seen installed once you click “**Refresh**” from bottom of the page.
- Click on “**Return to Admin**” link from top right corner of the page. Go to **System → Configuration**. Look for “**WhatsApp Share**” option under the “**Milople Extensions**” tab on the left hand side of configuration. If you find it, then the extension is installed successfully.

OR

✧ Manual Installation

- Get WhatsApp Share extension from Milople Magento Extensions store: <https://www.milople.com/magento-extensions/whatsapp-share.html>
- Unzip the extension and copy the folder structure in your store. Your Magento store installation should contain a folder structure like this:
 - ✓ root/magento/app
 - ✓ root/magento/skin
- WhatsApp Share extension contains a similar folder structure so you just have to copy the module’s folders and upload them on your server in your Magento store installation.
- Go to the administration area of your store. Log in and go to **System → Configuration**.
- Look for “**WhatsApp Share**” option under the “**Milople Extensions**” tab on the left hand side of configuration. If you find it, then the extension is installed successfully.
- Read FAQ or Troubleshooting for further information or any problems during installation.

✧ Theme Integration

If you are using custom theme in your store, you have to copy the layout and template files of our extension into your store theme manually in order to make your theme compatible with our extension.

- Copy **app/design/frontend/default/default/layout/whatsappshare.xml** file and paste it to **app/design/frontend/your-package/your-theme/layout/** directory
- Copy **app/design/frontend/default/default/template/whatsappshare** and paste it to **app/design/frontend/your-package/your-theme/template/** directory
- Copy **skin/frontend/default/default/whatsappshare** folder and paste it to

skin/frontend/your-package/your-theme directory

● Uninstallation and urgent deactivation

✧ How to uninstall/deactivate the extension

Uninstallation through Magento Connect

- Go to **System** → **Magento Connect** → **Magento Connect Manager**.
- Log in with your admin credentials.
- Find “**Milople_Whatsappshare**” extension from the “**Manage Existing Extensions**” tab, select “**Uninstall**” from the drop down and click on “**Commit Changes**” button, the extension will be uninstalled immediately.

OR

Manual Uninstallation

- Delete the below mentioned folders and files
 - ✓ app/code/local/Milople/Whatsappshare
 - ✓ app/code/local/Milople/Support
 - ✓ app/design/frontend/default/default/layout/whatsappshare.xml
 - ✓ app/design/frontend/default/default/template/whatsappshare
 - ✓ app/etc/modules/Milople_Whatsappshare.xml
 - ✓ app/etc/modules/Milople_Support.xml
 - ✓ skin/adminhtml/default/default/images/milople/milople_extensions.png
 - ✓ skin/frontend/default/default/whatsappshare

Note: If you have integrated extension in your custom theme, you need to delete respective files and folders from theme.

✧ How to deactivate the extension in case of emergency?

- Open following files:
 - ✓ app/etc/modules/Milople_Whatsappshare.xml
 - ✓ app/etc/modules/Milople_Support.xml
- Replace **<active>true</active>** with **<active>>false</active>** in above mentioned files.
- Refresh the cache from admin panel and if something goes wrong, please submit a Support Ticket to <https://www.milople.com/support>
- If you find something wrong and unable to access the Admin Panel then delete the following folders from your Magento store.
 - var/cache
 - var/session
 - var/locks