# A Complete Guide To E-commerce



## **About US**

# Hello! We are Milople!!!

# A Technology Company Building Products And Solutions For E-commerce.



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#### Chapter 1

# Introduction



Since 1994, E-Commerce has gone a long way, and it's only getting better and better everyday.

Electronic commerce, sometimes known as E-commerce, is the process of businesses and customers purchasing and selling without the use of a physical store, mainly over the internet.

This term is frequently used to describe the internet as a marketplace, but it can also refer to any type of electronic retail activity.

E-commerce or mobile commerce, electronic funds transfer, internet marketing, electronic data interchange, inventory management systems, and online transaction processing are just a few of the technologies that help with e-commerce.

# Chapter 2 What is E-Commerce?



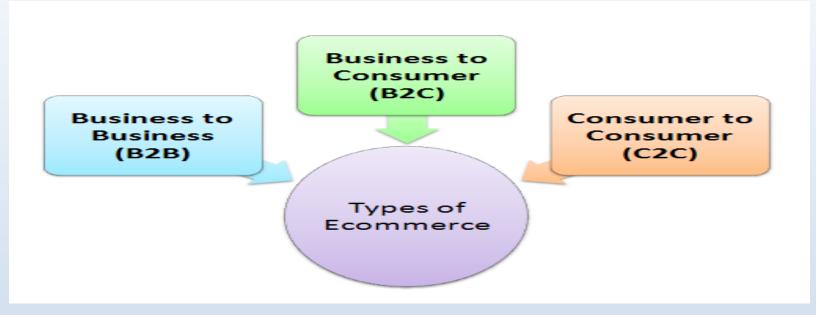
E-commerce, also known as (Electronic Commerce) is the use of platforms that make it easier to buy and sell things over the internet. To execute business transactions, this entails transferring digital payment and data.

Although online shopping, such as on Amazon, eBay etc. are the most well-known examples of e-commerce.

It can also refer to other forms of online activities such as online auctions, online ticketing etc.



# Chapter 3 Types of E-commerce



#### **B2C (Business-to-Consumer)**

A B2C model involves a business selling to an end customer through an electronic medium, similar to any traditional retail situation.

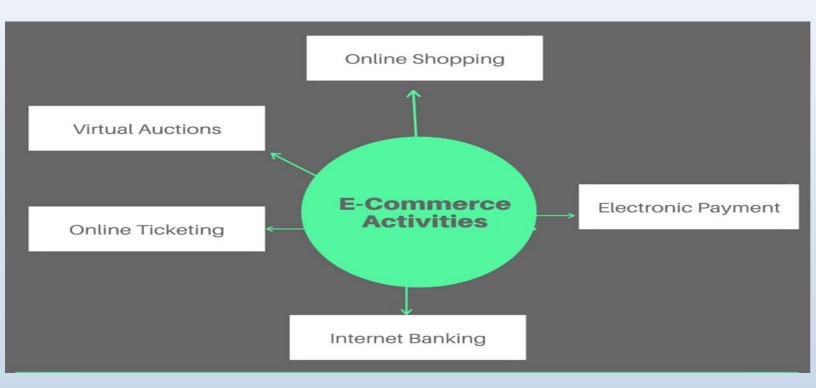
#### **B2B** (Business-to-Business)

When the buyer and seller are both businesses, the transaction is referred to as business to business commerce. Manufacturers, traders, and retailers all fall within this category.

#### **C2C (Consumer-to-Consumer)**

E-commerce has resurrected a variant of the barter system in which individuals can sell objects they possess to one another. This sort of e-commerce includes things like online auction sites and advertising websites.

# **Types of E-commerce Activities**



There are numerous activities that fall under the e-commerce umbrella. These are some of them:

Online Shopping on the internet is a common example of e-commerce. Virtual stores are formed online and often provide a wider range of products than conventional stores.

There are also stores that solely exist online and benefit from the absence of physical infrastructure expenditure.

You may start your E-Commerce business with any of the platform such as Magento, Shopify, WooCommerce, OpenCart, or Prestashop.



# How to Begin an E-commerce Business/ Website?



- 1. Analyze the target market and demand for a product.
- 2. Investigate the competition.
- 3. Investigate sales methods and company models.
- 4. Choose a name for your company and register it.
- 5. Create a logo and establish your brand.
- 6. Calculate the expenses and processes.
- 7. Investigate and implement shipping and fulfilment procedures.
- 8. Purchase a domain name and start building your website.
- 9. Create a marketing strategy to attract and convert customers.
- 10. Start creating a following on social media by securing your profiles.
- 11. Get your E-commerce store up and running.

**Chapter 6** 

# How To Select The Most Appropriate E-commerce Platform?









Bigcommerce



There are several aspects to consider while looking for the best E-Commerce platform and software to match your goals, such as an E-Commerce website builder. Keep an eye out for:

Themes and Customization Capabilities: You should be able to customize pre-made themes to personalize and brand your business.

Custom Domain Names And Urls: Make sure you can get a custom domain name and URL.

# How To Select The Most Appropriate E-commerce Platform?

**Excellent Support**: Expert assistance available 24x7. Take your time to learn everything there is to know about the platform's services.

You want to know that if an emergency arises down the line, you'll be able to get quick, dependable help.

Flexible Payment Options: Customers increasingly want to pay in a number of methods, from credit cards to digital wallets and beyond. Look for an E-Commerce software package that can handle a variety of safe payment methods.

Multiple Language Abilities: You must be able to communicate in multiple languages because your consumers may come from all over the world. Working with a technology that supports multiple languages is a smart idea.

#### **E-commerce Website's Best Practises**

When you're ready to start building an inbound E-Commerce website, there are a few best practises to keep in mind to ensure that your time and effort are well spent.

#### **Choose A Mobile-Friendly Theme And Personalise It:**

According to BrightEdge data, more than half (57%) of online traffic now comes from mobile devices such as smartphones and tablets, making it critical to select a mobile-friendly theme when creating an E-Commerce website.

You can choose from a variety of free and premium themes (all of which are mobile-friendly) on E-Commerce platforms to pick the one that best suits your demands. You may also customise the templated website theme from there.

#### **Optimize Your Website:**

Web optimization involves a variety of methods and approaches that aid in the conversion of more site visits into consumers.

#### **E-commerce Website's Best Practises**

Write Excellent Product Descriptions: Make product descriptions that are appealing to the reader. To make your product descriptions sell, use persuasion copywriting triggers. This entails utilising psychological techniques like as fear of missing out, reciprocity, exclusivity, and others to entice site visitors to make a purchase (and to buy NOW).

Insert Beautiful Product Images: Beautiful product photos should be included. Visuals matter a lot in marketing, especially for online shoppers who can't feel or touch things before buying.

#### **E-commerce Website's Best Practises**

#### **Make A Fantastic Customer Experience**

According to research, by 2020, customer experience will have surpassed price and product as the major brand differentiator for sales.

As a result, it's critical to concentrate on providing a memorable consumer experience across all of your brand's touchpoints.

Here are a few suggestions to get you started:

#### **Include A Page With FAQ:**

On your E-Commerce website, answering commonly asked questions helps potential buyers quickly and simply obtain the information they need to complete a purchase.

#### **Reduce The Size Of Your Images:**

More than half of website users anticipate a page to load in less than two seconds, according to survey statistics.

#### **Create An E-commerce Website**

#### Gather the basics of your Website.

There is groundwork to be laid down before a website can be developed. This involves decisions in the categories listed below:

- 1. Domain Name
- 2. Web Host
- 3. Private SSL Certificate
- 4. Shopping Cart Script
- 5. Payment Gateway
- 6. good credit card processing service
- 7. Shipping Provider
- 8. List of Products with images
- 9. Product Descriptions.
- 10. Content of Website.

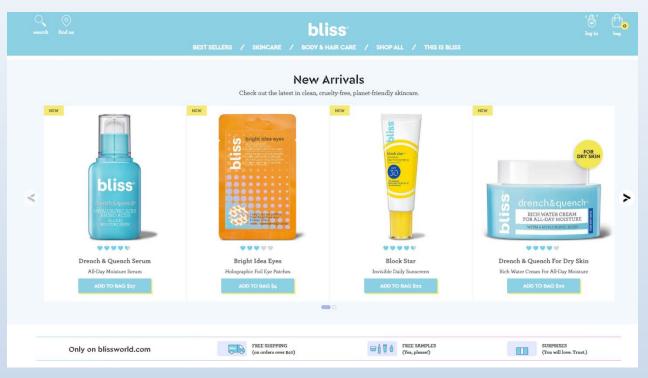
#### **Website Setup**

- Hire a professional web designer. The website should be clean and user friendly.
- It should be easy to explore.
- Fonts and colors must be consistent.
- Checkout page should be reached with few clicks.



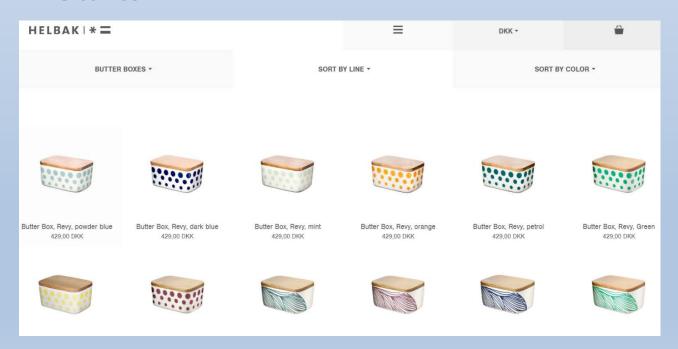
#### **Few Examples of Best E-commerce Websites**

#### 1. Bliss.com



The above website has very clear images and have call to action with small description of the product.

#### 2. Helbak.com



The above website is a niche based website, which only concentrates on a particular niche that is Ceramic products



#### **E-Commerce Website Mistakes To Avoid**



Avoid these frequent website mistakes by learning from the mistakes of others:

- 1. Speed of your Website: You need to optimize your website for speed. If it takes more than 3 seconds to load then the visitor will close your website and may never return on your website again.
- 2. Proper Domain Name: The domain name should be relevant to your business. It should also be easy to remember and the domain name should not be very long.
- 3. Chose Appropriate E-Commerce Platform: Before making a website, it is imperative that you select appropriate E-commerce platform. It should meet your needs and also provides excellent features to run on your website.

#### **E-Commerce Website Mistakes To Avoid**

- 4. **SEO** and Marketing Strategy: Search Engine Optimization for your website in like an engine for your website and success of your business. Hire a professional SEO expert to get best result and success.
- 5. Website Should Be Responsive: Half of the internet market is run on mobile and it will increase in future. Your website must be responsive on all size of gadgets e.g. desktop, laptop, mobile, iPad etc.
- **6. Proper and Precise Information:** Your website is face value of your business. All the information you provide should be clear and concise and not ambiguous. The product information should be clear with good images and relevant content.

# **E-commerce Marketing Strategies**



E-commerce marketing is all about increasing brand awareness and directing internet buyers to your site when they're ready to buy. These marketing methods are aimed at assisting people in finding you, converting them into customers, and improving the usability of your website and after-sales efforts to attract repeat business.

# Below are Few most methods used for E-commerce Marketing:

- 1. PPC (Paid Ads on different Social Media e.g. FB, Instagram etc.)
- 2. Google Ads.
- 3. Promoting your products on different Social Media.
- 4. Email Marketing.
- 5. Blogging.
- 6. Push Notifications

## **Pros and Cons of E-Commerce**

When it comes to selling your product, there are some definite benefits and drawbacks to using e-commerce.

These advantages and disadvantages are listed below.

#### **Advantages of E-Commerce:**

- There's no reason to stand in line.
- Stores that are far away or even overseas are easily accessible. This is especially beneficial for consumers in rural areas.
- It is not necessary to open and invest in a physical business.
- There are numerous competitors to choose from, as well as a wide range of products offered by each.
- Customers can shop at any time of day because the store is open 24 hours a day.
- Customers from diverse platforms can now sell to each other via the internet, which is a major benefit.
- In the case of digital things, there is no need to wait for delivery because the transaction is instantaneous.
- There is no limit to the number of objects that can be sold in a storage facility. This means that there is more selection than at a physical store.

## **Pros and Cons of E-Commerce**

#### **Disadvantage of E-Commerce:**

- There must be a relatively fast and dependable internet connection.
- A device that can access the shop, such as a smartphone or a laptop, is also required.
- The shopping experience might be cold and clinical at times.
- There is no way to try a product before buying it.
   Touching and feeling the object is no longer an option.
- The possibility of credit card theft and fraud is always present.
- When it comes to actual things, the buyer must wait for their purchases to arrive.
- Because the buyer and seller may be in various locations with various taxing processes, there is often uncertainty in terms of legislation and taxation.

# Thanks For Reading!

For more Information About E-Commerce and Magento Development, please visit our website

https://www.milople.com/



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